



**Naiad Irrigation Systems Ltd – Snow Removal Terms and Conditions
(2017/2018)**

Naiad Irrigation Systems Ltd. (hereafter Naiad) agrees to provide the following services to all Customers with an account in good standing, who have signed a snow removal estimate:

- After a minimum of 0.5 inches of snowfall, snow shall be removed from the designated driveway and walkways, as specified in the signed estimate.
 - Snow removal will be carried out within 24 hours after each snow fall ends.** In the event that it snows on Christmas Day or New Year's Day, snow removal will be delayed by an additional 24 hours as Naiad will not be operating on those dates.
 - After the municipality plows the street, Naiad will re-attend on one additional occasion to remove any snow that is blocking the entrance of the driveway. A clean-up of the driveway is included if a car was blocking a spot on the initial visit. The client must contact Naiad if this is the case to arrange for the return visit
 - During a heavy and continuous snowfall, Naiad shall remove the snow on one occasion during the storm and on one further occasion at the end of the storm. In the event of a severe storm (6 inches of snowfall or more), Naiad will remove the snow as quickly as possible, as long as we are able to operate our vehicles in a safe manner.
 - In situations of heavy snow fall, be advised that more time will be required to complete routes due to traffic and road conditions.**
 - If there is ice build-up, ice melt will be applied to reduce the slipping hazard. **Naiad will use ice melt unless otherwise specified by the client.**
 - The client is to ensure that there are no obstacles in the area to be cleared from snow. Naiad will not be liable for any damages if obstacles are not removed. This includes, but is not limited to: vehicles, outdoor furniture, decorations and other fixtures.
 - In the event that the contract begins any time after the beginning of the regular snow removal season (November 1st,) it will be the client's responsibility to ensure the property is free of built up snow and ice prior to the contract start date. **Should Naiad have to clear any snow or ice accumulation from before the contract start date, an hourly charge will be applied.**
 - Naiad assumes no liability for any injury resulting from a slip and fall.
- By signing below, I acknowledge that I have read and understood the Snow Removal terms and conditions.

Name: _____
Service Address: _____
Date of Signing: _____
Signature: _____

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